

# Attachment A: Flow Chart for Integrated Clinical Care Team Strategies

## Step 1

Assign development of this model to a committee or task force

## Step 2

Identify populations of PLWH that would benefit from intensive peer support, and consider the kinds of support they need

## Step 3

Learn about provider experiences, needs, and interests

## Step 4

Agree on needed peer roles – such as outreach, health education, trust building, referral and assistance, system navigation, linkage with community resources, coaching and mentoring, treatment education, adherence counseling, interpretation, and ongoing follow up and support

## Step 5

Outline a program model that calls for appropriate roles and targets priority populations – and establish appropriate expectations and requirements to encourage effective use of peers

## Step 6

Explore funding potential and timing – based on:

- The procurement schedule for service categories of interest
- Potential for inclusion under the Minority AIDS Initiative (MAI)
- Potential for refining service models under existing contracts
- Availability of resources

## Step 7

Once procurement and contracting are in place, support the implementation of the model – with emphasis on:

- Promoting PLWH understanding of the system of care and how to navigate it
- Anticipating problems and helping to mitigate their impact
- Facilitating service coordination and referral
- Teaching self efficacy through leading by example, coaching, and building self confidence and understanding
- Providing emotional support while maintaining professional boundaries

## Step 8