

Flow Chart for PLWH-led Strategies for Understanding and Refining the System of Care

Step 1

Form a PLWH leadership group for assessing and if necessary refining the system of care

Step 2

Analyze the current system of care

- Population Access exercise
- Community meeting with providers and PLWH
- PI WH-led data review

Step 3

Explore ways to overcome access and retention barriers

- Work with planning body committees and full planning body
- Discussions with grantee

Step 4

Recommend decision making by planning body and grantee regarding changes in the system of care

- As part of priority setting and resource allocations process
- Through Directives (Part A)
- Through changes in Standards of Care
- Through grantee decision/action about intake, services, coordination

Step 5

Implement agreed-upon changes in the system of care

Direct planning body or PLWH action

- Targeted community awareness building
- PLWH-led community outreach and training
- Other social marketing

Grantee or administrative agent action involving contracts/providers

- Service approaches/contract changes that address identified barriers to care
- Clinic- or community-based early intervention services (EIS) and outreach programs with PLWH in key roles
- Service models attaching PLWH to primary care, medical case management, or other providers, with the PLWH as a member of the clinical team
- Linked and jointly funded prevention and care outreach efforts to case finding, with PLWH in